



# RESIDENT BENEFITS PACKAGE



## You should feel at home while renting

StarPointe Realty Management offers special benefits to our tenants. Our goal is to provide a top-rate experience for renters by offering quality service and solutions for your life. Beyond that, we want to connect you with valuable resources and the right guidance to help you reach your future goals!



### 1) Filter Delivery Service

Changing filters is as easy as opening the front door. This service helps you save up to \$250/year and reduces the hassles of repairs.



### 3) Online Portal

Convenient online portal that's mobile friendly for rent payment, maintenance requests, messaging and texting with our office staff.



### 5) Home Buying Assistance

For those who want to move onto homeownership, we'll help you get there!



### 7) Periodic Preventative Maintenance

Landlord, Landlord's representative and/ or approved third party vendor(s) will perform preventative maintenance visits.



### 9) 24-Hour Maintenance Coordination Service

Report maintenance concerns outside of normal business hours via the online maintenance portal or by calling the office.



### 2) Credit building

We report every rent payment, so you build credit. Average increases of 23 to 42 points in resident scores, so you can qualify for more and save hundreds. We can report up to the past 24 months for an immediate boost. As long as you have been a tenant with StarPointe Realty Management.



### 4) Multiple Payment Methods

Available options include: ACH, PayNear Me, Credit/Debit and Flex.



### 6) Utility Connection Concierge

One call sets up utility, cable, and internet services – and helps you get the best promos and discount codes available.



### 8) \$1M Identity Protection

Protect your identity with 24/7 monitoring, expert support, and up to \$1 million in coverage. Benefits include family coverage, fraud recovery, proactive monitoring, unlimited restorations, and assistance with medical and IRS fraud—all with no deductible.



### 10) Premium ADD ON: YRIG Risk Retention Group

For an additional \$16/month you can add insurance coverage to meet the \$100,000 liability requirement for the lease and includes \$10,000 of personal contents coverage. Note: Terms, conditions and deductibles may apply. Read insurance documentation thoroughly.

**Disclaimer:** Resident Benefits package is REQUIRED with ALL StarPointe Realty Management lease agreements. Resident Benefits Package will be billed on the 1st of each month. The total monthly cost of the Resident Benefits Package is all-inclusive, and no discounts will be given if any element of the package is unavailable due to a lack of HVAC or another limitation at a specific property.